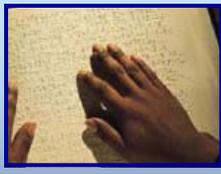




BOOKMOBILE SERVICE



BRAILLE LIBRARY



UTAH'S ONLINE LIBRARY



LIBRARY SUPPORT



DIGITAL PUBLICATIONS

# Department of Heritage and Arts - Utah State Library (USL)

## Supporting Utah Libraries—<http://library.utah.gov>

### Executive Summary - 2012

#### Utah State Library (USL) Mission:

**The Utah State Library develops, leads, and delivers exceptional library services, while optimizing Utah's investment in libraries.**

*The Utah State Library (USL) provides funding, training, professional expertise, and technical advice to library directors, library staff, and library trustees across Utah. USL's interlibrary loan program ensures access to library materials for Utah citizens in rural and urban areas.*

*USL hosts PUBLIC PIONEER: Utah's online library offering a broad range of full text databases featuring unique business resources, articles for research and homework, career information, genealogy research and downloadable media.*

*USL contracts with 14 Utah counties to provide mobile library service including wireless Internet access. In addition, USL provides digital access to historic information and government publications.*

*USL assists residents who are blind, visually impaired, physically disabled, or print disabled with audio books, books in large print, and Braille books from one of the largest collections in the world.*

#### **Services to the Blind and Disabled** <http://blindlibrary.utah.gov>

Services are available to Utah residents of all ages who are blind, visually impaired, physically disabled, or learning disabled. Materials are available free in Braille, on audio books, and in large-print.. The Utah State Library (USL) contracts with 20 states to provide Braille materials, and with the Library of Congress' National Library Service to provide Braille and audio materials to 24 western states. USL received \$1,054,700 from these contracts in FY2010. Over 28,570 volunteer hours (valued at \$20.85 per hour—totaling \$595,684) play a major role in making these services work. Circulation of books and magazines to patrons in all 29 Utah counties in FY 2010 equaled 291,136 items.

#### **Bookmobile Service to Rural Utah** <http://bookmobiles.utah.gov/>

USL serves Utahns in 14 counties through nine Bookmobiles that travel over 150,000 miles, and stop in 230 communities and visit 78 schools. Counties partner with USL to provide library service to Utah residents not served by fixed-site libraries. Bookmobiles provide Internet wireless access, Interlibrary Loan, access to the Public Pioneer's online resources, downloadable e-books, e-audios and e-videos through the State Library and Bookmobiles. Bookmobiles add essential support for school libraries and serve small rural communities such as Teasdale, Eureka, Bicknell, Vernon, East Carbon, Enoch, Benjamin, and Grantsville. More than 400,000 Utah patrons used Bookmobile services in FY2010.

#### **Support for Utah's Public Libraries** <http://library.utah.gov/>

Utah's public libraries located in rural areas struggle to meet demands of their growing communities and to offer services found in more urban libraries. USL provides help in meeting those demands. Cataloging Assistance is available through our CatExpress project and allows all libraries statewide to catalog quality materials. USL provides training on all these services. Summer Reading Programs are coordinated by USL to provide public libraries with a valuable tool to encourage improved literacy among students. The Spanish Language Outreach Project provides training and funding for library services to Spanish-speaking communities.

FY2010—

Records Cataloged via CatExpress	42,299
Summer Reading Program participants	83,530

#### **Community Partnerships** <http://library.utah.gov/>

USL is directly involved with the Governor's Literacy Commission, the Moran Eye Center, the Utah Department of Health UtahFutures, Humanities Council, Club Vision, Division of Services for the Blind and Visually Impaired,

**Outreach** USL conducts trainings, attends professional exhibits and provides technical assistance to all libraries and library staffs, the public and agencies and municipalities throughout the state.



# Department of Heritage and Arts—Utah State Library (USL)

Supporting Utah Libraries—[libraries.utah.gov](http://libraries.utah.gov)

## Executive Summary - 2012

### State Publications & Government Information <http://publications.utah.gov>

USL is required by statute to collect, preserve and disseminate government information and manage the state's Depository Library System. Traditionally, this has meant print publications, but increasingly these publications take the form of electronic documents. USL has developed a Digital Library for providing permanent online access to state publications. USL trains state agencies to make their online data more retrievable using search engines, and to submit publications electronically. State Publications Electronically Available: 11,600 in June FY2011—grew to 22,008 by June FY2010

### Online Information Resources <http://pioneer.utah.gov>

USL is the home for Public PIONEER Utah's Online Library, a resource for all of Utah's citizens, providing information not available on the "free" Internet. Full-text magazines, newspapers, downloadable audio books, business resources, genealogy information, even auto repair, and other resources are accessible to library patrons. USL partners with the Utah Education Network and Utah's Academic Libraries to provide additional resources statewide. Training is provided for library staff members and government entities including the Utah Legislature in the use of these databases.

Items retrieved from Public Pioneer: 1,214,227

Visitors to Public Pioneer Website: 575,643

Cost per search: 36 cents

### Library Services for State Agencies and other Government Libraries <http://library.utah.gov/catalogs/index.html>

USL's online catalogs are primarily used to provide materials to smaller public libraries, but are also shared with other agencies to provide their libraries with an online interface and easily accessible and retrievable materials. This service, provided at no cost to the agencies, provides efficiencies of scale and increases access to their materials. USL currently has cooperation agreements with the State Law Library, State Archives, the Department of Transportation, State History, and Division of Administrative Rules.

### Training <http://library.utah.gov/workshops>

USL provides an extensive slate of training opportunities ranging from computer applications to instruction on the PIONEER—Utah's Online Library databases, to how to work with Utah's Spanish speaking community to grant writing. Utah Public Library Institute for Training (UPLIFT) Workshops provide professional library development training to help staff and directors at smaller libraries maintain and upgrade their librarianship skills. Library Board Workshops provide instruction on being an effective board member. New Library Director Orientation provides new library directors and the Utah library community an opportunity to learn about USL services. FY2010 Training Provided: 2,861 contact hours

### Funding <http://library.utah.gov/grants>

USL provides Community Library Enhancement Funds (CLEF) which are state funds given to certified public libraries to enhance services in their community. CLEF funds are based on a formula that considers the population the library serves, the economics of the community, and the financial effort the local government makes to support library services. The funds may be used for any library purpose that improves library service to the community.

### Resource Sharing <http://library.utah.gov/programs/ill/index.html>

Material Request (Interlibrary Loan) gives library patrons of small libraries access to a wide variety of materials not available at their local library. The lender support program encourages resource sharing among Utah's libraries by providing funds to help defray the costs of providing materials to patrons of other libraries. FY2010 — 16,723 items provided to small local libraries

### Consulting Services <http://library.utah.gov/services/index.html>

USL provides advice and assistance for public library directors, staff, and boards across the state in the following areas: technology development, grants and funding (including E-Rate, the federal program to provide discounts for Internet services), library legal issues, collection development, library governance, professional development, and other topics. USL's Certification Program provides a set of benchmarks of library standards of service for those libraries that wish to receive state and federal grants. USL annually collects and disseminates library management data for 69 local governments, thus equipping librarians, library board members, and local officials with tools to effectively plan and evaluate their library services.

### Book Buzz Collection <http://library.utah.gov>

The Utah State Library is working with the Utah Humanities Council to continue the Book Buzz program. This program provides book sets for libraries, organizations, schools, community centers, and/or book clubs meeting in a public place and is free to participants.



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